GROUP TOUR GUEST POLICIES

The docent-led historic home tour lasts about 1 hour and 30 minutes. The Jacobs Education Center Gallery and the Maloof Water-Wise Gardens are not included as part of the docent-led tour, these areas are self-guided. To ensure that your group has enough time to visit all of the areas on the property we strongly suggest that you plan on spending at least a minimum of 2 hours.

Hours and tours: Public hours are Thursday and Saturday from 12pm -4pm. Private Group tours are conducted when we are not open to the public. Group tours are capped at 40 guests per one start time

Group tours: Group numbers must be confirmed one week prior to the tour date in order to secure sufficient docents. Historic home tours are only docent-led; guests may not enter the home on their own. We ask that guests follow all house rules and please stay with their group. Gallery and garden visits are self-guided. All guests are asked for their own safety to please stay on the property paths.

Children: While children are welcome at the Maloof, please ensure that they also stay with the group in the historic home and on all areas of the property for their safety.

Arrivals: Please arrive within twenty (20) minutes of your scheduled tour time. We cannot accommodate groups who arrive before this time block. The gates will open 15-20 minutes prior to the tour’s start time.

Buses and parking: Buses can drop off visitors at the main entrance on Carnelian and park at the Vons Shopping Center just south of the 210 freeway on Carnelian. Buses may also park at Heritage Park on the corner of Hillside and Beryl Street.

Lunch accommodations: Guests may bring their own lunches. We offer rustic, outdoor seating on our patio area. However, there is limited seating in this area and we can only accommodate about 20 in that area at one time. There is no eating or drinking permitted in the historic home. Water bottles are allowed in the historic home.

Belongings: Guests are asked to place all belongings such as handbags/purses, backpacks, large cameras, etcetera in a locked coat check area for the duration of the house tour.

Photography: No photography is permitted inside the historic home. Exterior photography is permitted. Please inquire during your visit as to whether photography is permitted in the Jacobs Education Center Gallery, as each exhibition has different rules.

Disability accommodations: We offer handicap parking in our parking lot. Please note that there are 12 steps to the upper mezzanine level and several areas with one to three small steps on the premises. Unfortunately, we are unable to accommodate large wheelchairs due to the nature of the property and the grounds. Small/standard wheelchairs and walkers can be accommodated.

Thank you

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